

Terms and Conditions

Scope of application

We deliver exclusively under the following General Terms and Conditions, which shall form the basis of all contracts concluded with us online through our shop site boasform.com. Deviating terms and conditions shall only apply if we have expressly approved of them.

Contracting partner, language, conclusion of the contract

Your contracting partner will be boasform (Sportlightdesign APS).

By clicking the button 'Send Order', you place a binding order for the goods contained in the shopping basket. The confirmation of receipt of your order will follow directly after the order has been sent. The purchase contract will only be concluded through our order confirmation or through delivery of the goods.

Prices

The applicable prices shall be the prices listed on the internet at the time of the order. The stipulated prices are final prices, i.e. they are inclusive of the applicable statutory value added tax and other price components, however, plus transport costs, as can be seen during the order process.

Delivery

All delivery in are at flat rate cost. We ship twice a week from our warehouse, using domestic or international shipping agents.

Unless otherwise agreed, delivery shall be made ex warehouse to the delivery address stipulated by yourself. Delivery times may potentially be extended by the period of time until we receive a deposit or prepayment, if such has been agreed.

Delivery times will be extended adequately in case of measures within the framework of work stoppages, in particular strikes and lock-outs, as well as other circumstances beyond our scope of responsibility, such as statutory or administrative orders (for instance import and export restrictions) or in cases of delivery delays due to force majeure. The customer shall be notified of the beginning and end of such obstacles without undue delay.

Payment

You may pay the purchase price using credit card or bank account transfer.

Reservation of title

The delivered goods shall remain our property until they have been paid for completely.

Right to return goods

We exercise the statutory option to grant consumers, i.e. natural persons concluding a legal transaction for a purpose which cannot be attributed to their commercial or self-employed professional activities, a right to return the goods bought through a distance selling contract, replacing the statutory right of withdrawal for distance selling contracts.

Please note that a right of withdrawal or return of the goods, according to the statutory provisions, among others does not apply for distance selling contracts on the delivery of goods which have been manufactured according to customer specifications or which are explicitly tailored to personal requirements, as well as distance selling contracts on the delivery of audio or video recordings or of software, if the delivered data carrier has been unsealed by the consumer.

Please note the following highlighted information under the headline "information on return of goods" on the relevant prerequisites and consequences of the granted right to return goods.

Information on return of goods

Right to return goods

You may return the goods received within 2 weeks by sending them back, without the necessity of stating reasons for this. This deadline shall begin at the earliest at the time of receipt of the goods and of this information. Only in case of goods not being able to be sent by parcel post (for instance bulky goods) you may also declare the return by requesting collection in text form, i.e. for instance by letter or e-mail. In order to meet the deadline it will be sufficient to send out the goods or the request for collection in due time. Goods will be returned subject to our costs and risk. Returned goods or requests for collection are to be sent to:

boasform, Okseholm 25, 4000 Roskilde,
phone +45 3131 1925, E-Mail:
info@boasform.com

Consequences of return of goods

In case of an effective return of goods, the performances provided by both parties are to be restituted. In case of a deterioration of the goods, reimbursement of lost value may be requested.

Warranty / deadlines / complaints, proposals

We shall guarantee that the delivered goods are free of defects according to the respective state-of-the-art technology.

We do not provide warranty for defects or damages caused by unsuitable or improper use, non-compliance with adequate operating information or by faulty handling. This in particular applies for improper storage, the operation of goods with incorrect current or voltage, as well as connection to unsuitable power sources.

In commercial trade, obvious defects must be reported in writing immediately, at the latest, however, two weeks after receipt of delivery; if this is omitted, all claims based on defects shall be excluded.

In as far as a defect for which we are responsible is detected in the purchased goods, we shall be obliged to provide the elimination of the defect, or a replacement delivery, free of charge and at the consumer's option. In commercial trade with companies, subsequent performance will be effected at our option. Should we not be able to eliminate all defects through subsequent rectification during an adequate period of time, the customer may request reduction of the purchase price or the rescission of the contract.

The statutory warranty period is two years for all newly manufactured products delivered by us. Warranty claims towards customers who did not place their orders as consumers, are limited to a period of time of one year after delivery of the goods. Longer warranty periods provided by the respective manufacturer shall not be affected by this. Should a claim for damages caused by a material defect be attributable to an intentional violation of a duty by ourselves, the statutory limitation periods shall once again apply.

Please direct your correspondence, any return shipments, or criticism, proposals or complaints to the above mentioned address.